



DAN T. CATHY
CHAIRMAN & CEO

December 5, 2019

Tim Wildmon
PO Drawer 2440
Tupelo, MS 38803

Dear Tim,

As we enter this Christmas and holiday season, all of us at Chick-fil-A would like to express our sincere gratitude for you, our loyal patrons. Since my late father, S. Truett Cathy opened his first restaurant in 1946, as a family we have dedicated ourselves to serving delicious food in a clean, safe environment with warm and gracious hospitality. We also have wanted Chick-fil-A to be a place where everyone is welcome and treated with honor, dignity and respect.

My dad was deeply committed to his Christian faith. My siblings and I share his deep conviction to live out our faith by serving with generosity and humility in the marketplace. Since 1982, our Corporate Purpose daily reminds us that we are here "To glorify God by being a faithful steward of all that is entrusted to us. To have a positive influence on all who come in contact with Chick-fil-A." Indeed, it is our faith and purpose that drives our passion for serving great food in a way that demonstrates care for you on a daily basis.

As you have seen, recently we announced changes to our giving strategy at the Chick-fil-A Foundation. These changes were made to better focus on hunger, homelessness and education. We understand how some thought we were abandoning our longstanding support of faith-based organizations. We inadvertently discredited several outstanding organizations that have effectively served communities for years. Some also questioned if our commitment to our Corporate Purpose was waning. Let me state unequivocally: It is not.

The intent of our corporate giving has always been to have impact — not to make a statement or support a political or social agenda. In the future, our company will seek to make a greater impact by addressing the challenges of hunger, homelessness and education.



Chick-fil-A will give to faith-based and other organizations that we believe to be highly effective in a particular area. Grant recipients will likely rotate, as we assess from year to year partners who help us meet our stated goals. Also, our Operators in your community will continue to invest in local causes that are meaningful at their discretion. Additionally, our family will continue to fund and operate our family foundations and give to other charities of our choice. We have been entrusted with much to share and the needs are great.

I speak for the entire Cathy family, our leadership team, our Operators, Team Members and Support Center staff when I say, we are thankful for all of you, your support and your feedback.

Merry Christmas and Happy Holidays,



Dan T. Cathy
Customer Service